

How to check which Sophos product version is installed

Sophos Anti-Virus

Windows computers

Windows computers could be running the current versions of Sophos Anti-Virus:

- Sophos Anti-Virus for Windows 2000+
- Sophos Anti-Virus for Windows NT
- Sophos Anti-Virus for Windows 95/98/Me

or they could be running obsolete versions of Sophos Anti-Virus for Windows NT/2000/XP/2003 and Sophos Anti-Virus for Windows 95/98/Me.

1. Look at the system tray in the bottom right-hand corner of the screen.
 - Is there a shield icon in it (blue, gray, or black)? Go to 2.
 - Is there a flash (sloping 'N') in either red or gray in it? See Sophos Anti-Virus old versions, below.
 - You can't see either? Go to 5.
2. Right-click the shield.
 - If the item at the bottom of the menu says 'Launch Sophos Anti-Virus' go to 3.
 - If the item at the bottom of the menu says 'Open Sophos Anti-Virus', go to 4.
3. This is Sophos Anti-Virus Small Business Edition, version 1. To check, click 'Launch Sophos Anti-Virus', and from the menu bar select Help|About. The version name and number are listed there. This version is obsolete. You should upgrade to a current version.
4. This is Sophos Anti-Virus, current version. To check, click 'Open Sophos Anti-Virus', and from the menu bar at the top of the window, select 'About Sophos Anti-Virus'. Your Sophos Anti-Virus version number is given. The virus data version number will also be listed.
If there is a brick wall icon in the system tray, Sophos Client Firewall is also installed. Right-click this icon and select 'About' to obtain the Sophos Client Firewall version number.
5. Either Sophos Anti-Virus is not installed, or your on-access scanner or its monitor (the icon) is not running. You can still find out which version is installed, but you should check your installation afterwards.
 - In the bottom left-hand corner of the screen click 'Start|Programs|Sophos...' and open Sophos Anti-Virus. The details of this process differ between versions.
 - In the menu bar at the top of the window, select Help|About...
The details of the version number you are using will be displayed. (Again, the method of accessing this window may vary.)

Sophos Anti-Virus for Windows, obsolete versions

Open the Sophos Anti-Virus user interface and from the 'Help' menu select 'About...'. The version number is on the first line. The version number for the obsolete versions for Windows NT/2000/XP/2003 and Windows 95/98/Me, is also recorded in the SWEEP LOG file.

If you are running one of these obsolete version of Sophos Anti-Virus for Windows, you should upgrade.

Macintosh OS X

Highlight the Sophos Anti-Virus icon. From the 'File' menu, select 'Get Info...' and then 'General information'. The version number is displayed in the dialog box.

The version number of Sophos Anti-Virus is also recorded in the SWEEP LOG file.

Novell NetWare

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The version number is displayed in the title of the Sophos Anti-Virus console screen.

The version number of Sophos Anti-Virus is also recorded in the SWEEP LOG file.

Command line interface versions

The version number is displayed when Sophos Anti-Virus is run.

The version number of Sophos Anti-Virus is also recorded in the SWEEP LOG file.

Sophos Control Center

Open the Sophos Control Center and select Help|About Sophos Control Center.

EM Library

Open C:\Program Files\Sophos\Enterprise Manager\Readem.txt

Enterprise Console

Open Enterprise Console and select Help|About Sophos Enterprise Console.

MailMonitor for SMTP - Windows, version 1.xx

Open C:\Program Files\Sophos\MailMonitor\SMTP\Readme.txt

MailMonitor for SMTP - UNIX, version 1.xx

- The version number is in the path to the mmsmtp directory - e.g. /usr/local/sophos/mmsmtp-1.2.2/
- Alternatively, check the release notes 'readme.txt'.

MailMonitor for SMTP - UNIX, version 2.xx

From the web interface, click 'Support'. The version and build numbers are listed there.

PureMessage for Microsoft Exchange

Open the PureMessage console, in the Left hand panel, select whichever of the following is available:

- 'Help and Information'
- 'Product information'.

If you need more information or guidance, then please contact us on 01799 544100